

Thamsanqa Vundla

Boksburg, Gauteng 1459
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Professional Summary

Customer-focused Sales Professional and automotive enthusiast with a strong passion for premium vehicles and brand-driven customer experiences. Proven ability to engage clients, understand needs, and deliver tailored solutions that drive sales performance and long-term loyalty. Background in sales support and event-based marketing campaigns. Highly aligned with BMW's commitment to innovation, performance excellence, and exceptional customer service.

Work Experience

Event Planning Team Member - Slow Mag Campaigns

Slow Mag

- Actively participated in planning and execution of marketing events and brand activation campaigns for Slow Mag, with a focus on lifestyle and health.
- Engaged directly with attendees, promoting brand awareness, capturing leads, and enhancing customer experience.
- Supported marketing initiatives through audience engagement, social media coordination, and campaign feedback collection.
- Assisted in post-event reporting and evaluation to improve future campaign effectiveness.
- Lifestyle & Automotive Campaigns
- Customer engagement and brand representation
- Marketing support and campaign execution
- Team collaboration and communication

01/2022 to Current

Web Developer

Thami's Code Gallery

- Design and development of modern websites and digital platforms.
- Strong understanding of user experience, visual branding, and customer-focused digital design.
- Experience in client consultations, project planning, and solution delivery.

01/2022 to Current

Uber Driver

- Delivered high-quality customer service in a fast-paced environment.
- Maintained excellent client ratings through professionalism,

reliability, and communication.

- Developed strong interpersonal skills and adaptability.

10/2021 to 11/2023

Sales Representative / Sales Support Associate

Merck (Pty) Ltd

- Supported sales operations by engaging with clients, capturing orders, processing invoices, and ensuring accurate documentation to facilitate smooth transaction flow.
- Assisted the sales team in preparing quotations, proposals, and client presentations, contributing to improved client conversion rates.
- Conducted invoice analysis and compiled performance summaries using Microsoft Excel and PowerPoint, enabling data-driven sales strategies.
- Built professional relationships with internal and external stakeholders to ensure efficient service delivery and customer satisfaction.
- Maintained accurate client records and supported follow-ups, contributing to stronger customer engagement and retention.
- Recognized for attention to detail, reliability, and strong communication skills.
- Contributed to improved reporting accuracy and turnaround times for client quotations and invoicing.

Education

01/2023

Diploma: Law

University of South Africa (UNISA)

Skills

- Automotive Sales & Product Knowledge
- Event Marketing & Brand Activation
- Sales Reporting & Data Analysis
- Web Development
- Consultative Selling Techniques
- Customer Experience & Retention
- Communication & Presentation Skills

Website, Portfolio And Profiles

<https://www.linkedin.com/in/thamsanqa-vundla>